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Installation Requirements for the BOX NOW Delivery Plug In

Before you begin, make sure you meet the following requirements:

- **WooCommerce** must already be installed, updated, and active.
- **PHP** version must be **7 or newer**.
- **WordPress** version must be **6.2 or newer**.
- Starting in version **v3.0.0**, **Blocks-type** checkout themes are fully supported.

Installation

Step 1 – Plugin Installation

1. In the WooCommerce Marketplace, search for the [BOX NOW Delivery](#) plugin and install it.

 Do not install BOX NOW CROATIA if you are located in Greece or Cyprus, it is intended exclusively for **Croatia**.

2. Click the **Activate** button.

Step 2 – Plugin Settings

1. In the WordPress sidebar, click the BOX NOW Delivery menu on the left.

BOX NOW Delivery Plugin
Thank you for choosing BOX NOW as your delivery option! To learn more about our services, visit our [website](#) or contact us at [info@boxnow.gr](#).

API Details

Select API URL: Your Client ID: Your Client Secret:

Your Warehouse IDs (Multiple IDs separated by comma ",") : Your Partner ID:

Contact Details (Contact details are also used for Parcel Returns)

Your Orders Contact Email:

Your Orders Contact Mobile Phone:

Voucher Creation Mode

☒ Manual Voucher Issuance (Created and printed from the Order page)

☐ Automatic Voucher Issuance (Sent by email when the order status changes to Completed)

*Please note: Automatic voucher issuance is not recommended. This method automatically selects compartment sizes based on item dimensions, which may lead to incorrect compartment assignments if your items are not properly configured.

Widget Options

Widget Display Mode

☒ PopUp Window

☐ Embedded iFrame

Widget GPS Permission

☒ GPS ON

☐ GPS OFF

Button & Customization

Change Button Background Color:

Change Button Text:

Change Message Text (Displayed when no locker is selected):

2. Fill in the following fields:

- Select the "Your API URL" field with the details you have been provided.
- Fill in the "Your Client ID" field with the details you have been provided.
- Fill in the "Your Client Secret" field with the details you have been provided.
- Fill in the "Warehouse IDs" field with the details you have been provided.
 Tip: If you want to add multiple warehouses, separate the IDs with a comma, e.g. 8, 2.
- Fill in the "Your Partner ID" field with the details you have been provided.

3. Fill in the **Email** and **Mobile Phone fields** (in the format +306912345678).

We need this contact information so we can keep you informed about your shipments and product returns.

4. Choose the voucher creation method according to your needs:

- Manual Voucher Issuance → **Allows you to select the Locker size** through WooCommerce.
- Automatic Voucher Issuance → The voucher is automatically sent to your email, **but without the option to choose the Locker size**.

5. Under the Widget Options, choose according to your needs:

- PopUp Windows → With this option, the Locker selection map appears automatically, **without requiring any additional implementation**.
- Embedded iFrame → Gives you more control over how the map appears during checkout.
- GPS → **Turn GPS On** to automatically display the nearest lockers based on the end customer's location. If you don't want lockers to appear based on GPS, you can select Off.
 Tip: To ensure it works correctly, don't forget to go to WooCommerce General Settings and set Geolocate in the Default customer location field.

6. In the Button & Customization options, you can format the following:

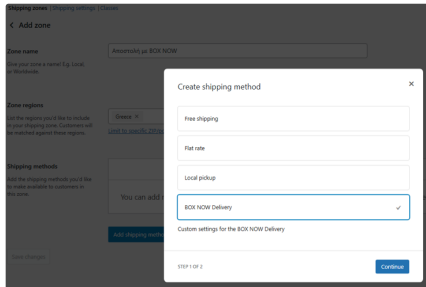
- Change button background color → Changes the color of the "Select Locker" button at checkout.
- Change Button Text → Changes the text of the button.
- Change Message Text → Displays a message when no Locker has been selected.

In the final section of this manual, there are steps for customization using iFrame.

Step 3 – Create a Shipping Zone

In the WooCommerce settings, go to:

1. **Shipping**
2. Select **Add Zone** and give the zone a name e.g, (Shipping with BOX NOW).
3. Select the countries where BOX NOW shipping is available, as defined in your contract, e.g., (Greece or Cyprus).
4. Select **Add Shipping Method** and then choose **BOX NOW Delivery**.



Set up box now delivery

Enable/Disable
☒ Enable/Disable

Method Title
Box Now Delivery

This controls the title which the user sees during checkout.

Cost
0

Enter the cost for this shipping method

Free Delivery Threshold

If the cart total is above this amount, the shipping cost will be free.

Taxable
Yes

Should the shipping cost be taxed?

Max Weight
20

Maximum weight allowed for this shipping method grams or kilos depending on the measurement unit on your products

Max Package Dimensions

Maximum package size allowed for this shipping method

Max Length (cm)
60

Maximum length of package allowed for this shipping method (in cm)

Max Width (cm)
45

Maximum width of package allowed for this shipping method (in cm)

Max Height (cm)
36

Maximum height of package allowed for this shipping method (in cm)

Cash on delivery custom description settings

Enable the custom Cash on delivery description and enter your custom text

Enable Custom Description for COD
☐ Enable Custom Description for COD

Enable or disable the custom description when Cash on Delivery is selected.

Custom COD Description

Enter the custom description for Cash on Delivery.

STEP 2 OF 2

Back Create and save

Step 4 – Shipping Zone & Cash on Delivery Settings

Fill in the following fields:

1. Make sure the **"Enable"** option is active. If you want to disable BOX NOW as a shipping method in the future, simply uncheck it.
2. In the **"Method Title"** field, set the text: BOX NOW Lockers | Fast delivery, 24/7
3. In the **"Cost"** field, set the service charge according to your business policy.
4. In the **"Free Delivery Threshold"** field, you can set an amount (e.g. €50), above which the order will be shipped free of charge. If you leave it blank, **free shipping will not be offered**.
5. In the **"Taxable"** field, select "Yes" to apply taxes according to the country and tax rates you have set, or "No" to not apply taxes.
6. The fields for Max weight, length, width, and height are pre-filled and do not need to be changed.

❌ If the products in your e-shop do not have units set in kilograms and centimeters, make sure to set the weight limit to **20,000 kg**. Otherwise, the BOX NOW shipping method will be automatically disabled.

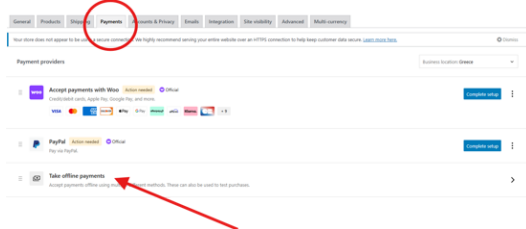
6. In the **"Cash on Delivery"** section, **enable the service only if it is included in your contract and you wish to offer BOX NOW's cash on delivery option to your customers**.

Not sure what the BOX NOW PAY ON THE GO service is?

Send us an [email](#) and we'll help you.

If you want to activate the cash on delivery service **BOX NOW PAY ON THE GO!**, follow the steps below:

1. Select "Enable Custom Description for COD"
2. Set the Description with the text: (Buy now, pay later.)
3. In WooCommerce settings → Payments → Take offline payments



4. Select Cash on Delivery

5. Select **Enable Cash on Delivery**

6. In the window that appears, fill in the following text fields:

a. **Title** → BOX NOW PAY ON THE GO!

b. **Description** → (Buy now, pay later.)

c. **Instructions** →

🎉 Great Choice!

Quick Instructions: As soon as we deliver your parcel to BOX NOW Locker, you will receive an Email/Viber/SMS with the payment link.

You can pay either from your computer or directly from your mobile using all payment methods, such as Apple/Google Pay, Card, Bank Transfer, IRIS, etc. 🇪🇺💳

7. In the **"Enable for shipping method"** field, select the option **"Shipping with BOX NOW..."** to activate BOX NOW's special cash on delivery method.

8. In the **"Accept for virtual orders"** field, make sure to **uncheck it**.

Attention: If you do not select BOX NOW's cash on delivery option in Step 7 and use another method instead, **orders will be completed without receiving payments**.

BOX NOW bears no responsibility for integration errors or if the instructions are not followed correctly.

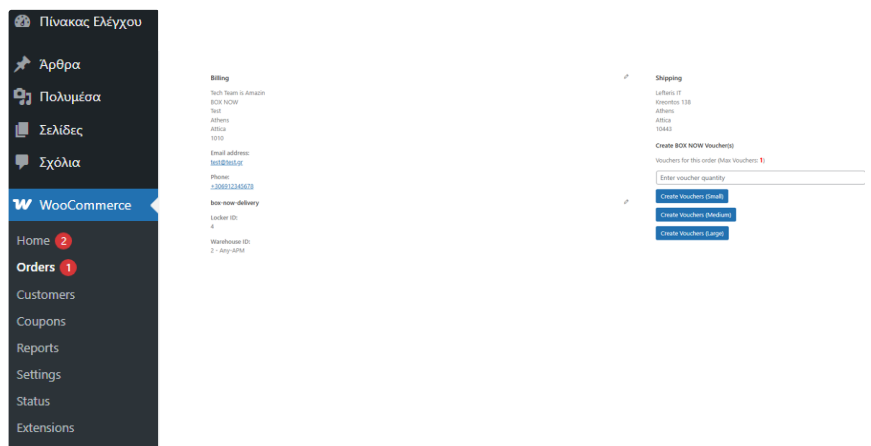
Step 6 – Create Shipping Voucher

When your customer completes an order and selects shipping with **BOX NOW**, a notification will appear in WooCommerce, as shown below.

Depending on the settings you configured in Step 2, you will be able to create the **shipping voucher** for each parcel.

📦 If the order includes **multiple parcels or items**, you can issue **multiple vouchers** to attach to each parcel separately.

Set the quantity in the **"Enter Voucher Quantity"** field according to your needs and select the locker size.



Optional Step: iFrame Customization

For the iFrame, unless you customize it yourself, a button will automatically appear at your checkout, which your customers will need to click to display the map with the BOX NOW Lockers.

If you want the map to appear automatically when a user selects the BOX NOW delivery option instead of the default button, you can enable this functionality by adding custom scripts like the one below:

```
1 jQuery("#shipping_method_0_boxnow_shipping_method4").click(function() {  
2 jQuery("#plugin-boxnow-map .popup-place-boxnow-map, .plugin-boxnowmap  
3 .popup-place-boxnow-map #boxnow_integration").show();  
4 });  
5 For the popup version  
6  
7 jQuery("#shipping_method_0_boxnow_shipping_method4").click(function() {  
8 jQuery("#.boxnow-iframe-window").show();  
9 });
```

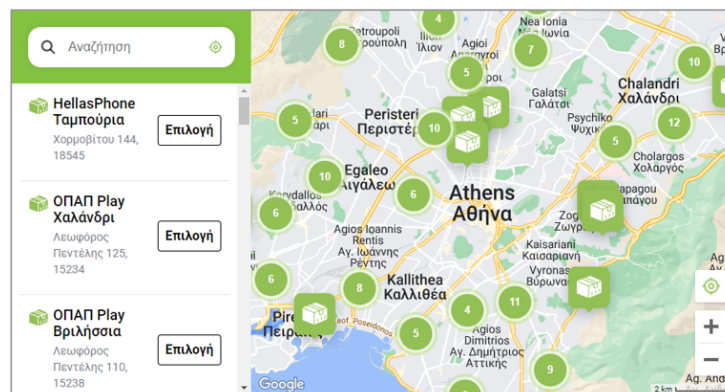
For customizing the "Pick a locker" button

Apart from choosing the color and text of the button in the plugin settings, you can style it in your CSS by editing:

```
1 .plugin-boxnow-map .button-to-open-map { your style here; }
```

To display the iFrame in a specific location on your eShop, select the iFrame and insert the following code into the element where you want the iFrame to appear.

```
1 [add-boxnow-mapiframe]
```



Do you need help?

If you have any questions about integrating our solutions, don't hesitate to contact us at the support [email](#).